LOGO

Incident Within Incident Plan (IWI)

for all incident emergencies

2024

The primary goal of this foundational document is to provide incident personnel with the guidance necessary to locate, triage, and address all emergencies within the incident with the utmost efficiency and effectiveness possible. While medical response may constitute most situations encountered, this plan supports situations beyond incident-related medical response such as unaccounted-for incident resources, threats to employees, and accidents involving the public that incident personnel respond to. The secondary purpose of this plan is to provide common terminology and consistent processes that will improve understanding and action between Agency Administrator (AA), Incident Management Team (IMT), and field responders.

This process may be personalized to some extent to fit specific incident situations, unique challenges, or IMT needs and capabilities. Information and additions can be made but items should not be removed from the uniform process established within this document. To maintain national consistency this foundational document is to be reviewed and updated annually by the NIMO Safety function.

This foundational document will act as the Incident Within Incident (IWI) plan for all IMT-managed incidents. This document should complement the ICS206/MIR/ICS206WF outlining your response plan. When an IWI is initiated, identified C&G will implement this Incident Within Incident Plan (IWI).

This foundational document is endorsed by the Incident Commander Advisory Council(ICAC), NWCG Risk Management Committee (RMC) and follows the 2010 NWCG memorandum 25-2010: Dutch Creek Protocols: (1) Standardized Medical Emergency Procedures for Incident Management Teams (IMT) to include in their Incident Emergency Plans; (2) Following Communications Center protocols; (3) Utilization of the expanded ICS 206 which includes the 8- line Medical Incident Report (MIR).

Upon assuming command of an incident, IMT will ensure the following procedures are followed:

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	The Safety Officer will confirm an incident within incident Plan Roster (an example: Appendix A) has been completed. This roster will be completed at the start of the Team's incident assignment and will include the Command and General Staff that will respond in the event of an Incident Within Incident (IWI).
	Safety should ensure that copies of this plan with the current contact information are placed in the ICP Communications designated IWI meeting area, distributed and reviewed with C&G. Ensure viable notification process/platform is established and known by key personnel.
	Plans should ensure that daily updated or corrected IAPs will be created after the morning operational briefing to captur newly assigned and re-assigned resources.
	Plans should ensure the corrected IAPs have a noticeably different appearance and are delivered to Command & General Staff. A corrected IAP and corrected map will go to Communications and the designated IWI meeting area.
	Logistics has established the IWI meeting area (equipped with a remote radio and speaker, a wall poster of ICS 206WF MIR 8line, and a blank page for notes if possible).
	Each functional area has Identified a primary and alternate point of contact for IWI response.
	Safety and the IC will ensure this IWI response plan is validated before taking command of the incident.
٠: _~	ned by IC.

Incident Within Incident Response Plan

Communications will activate the IWI Plan when the initial notification to the RADO occurs. Notification should include Color/Severity, Chief Complaint/Mechanism of Injury, and Geographic Location, if possible, as well as the Date and Time of the notification. IMT members will respond based on the severity. *During the night shift*, Communications will notify SOF and/or MEDL, who will make the determination if additional notifications or response are necessary.

Severity	Day Shift Response Night Shift Response			
GREEN Routine	SOF (and/or MEDL, if assigned) will report to Communications. Relevant notifications will be made.	Communications contacts the SOF (and/or MEDL, if assigned). Relevant notifications will be made.		
YELLOW Priority	SOF (and MEDL, if assigned), IC/DIC, PSC, LSC, OSC, FSC, PIO (AOBD, COMP if assigned) will respond. SOF/IC/DIC may release staff given the specific situation.	Communications contacts the SOF (and MEDL, if assigned). C&G members are notified and will report at the discretion of SOF/IC/DIC.		
RED Urgent	SOF (and MEDL, if assigned), IC/DIC, PSC, LSC, OSC, FSC, PIO (AOBD, COMP if assigned) will respond. SOF/IC/DIC may release staff given the specific situation.	Communications contacts the SOF (and MEDL, if assigned). C&G members are notified and will report at the discretion of SOF/IC/DIC.		
Unknown Severity	**In the absence of a declared severity, respond to the incident as a RED response**			
Other, potentially Critical, Incidents SOF, IC/DIC, LSC, SECM, and PSC will proceed to Communication. Appropriate C&G members are to		I to Communication. Appropriate C&G members are to be notified.		
meldents				

NOTE: PURPLE examples include, but are not limited to: unaccounted-for incident resources, threats to employees, and accidents involving the public that incident personnel respond to not initially requiring the use of ICS 206, but requiring IMT response.

Incident Within Incident (IWI) Plan Appendix 2024

Appendix A IWI ROSTER

Appendix B ICS 206

Appendix C ICS 206 WF

Appendix D MEDICAL INCIDENT REPORT (MIR)

Appendix E HELIBASE EMERGENCY RESCUE PLAN

Appendix F ACTIVE SHOOTER WORKSHEET

Appendix G INCIDENT EMERGENCY PLAN DEFINITIONS

Appendix H INCIDENT MANAGEMENT TEAM POSITION CHECKLIST

LOGO

Active Shooter Preparedness Worksheet 2024

PRE-EVENT READIN	ESS/PREPARDENESS	
 □ Consider location of ICP and remote incident facilities for optimal security □ Check with location host regarding current active shooter plan (in place/valid/appropriate) □ Evaluate and mitigate access control points □ Consider ICP and remote incident facilities layout to reduce single path of egress □ Identify areas within ICP and remote incident facilities for appropriate gathering points □ Identify Law Enforcement response time/plan/capacity and communicate to C&G/IMT 		
	EVENT	
HEAR GUN SHOTS/ARMED PERSON(S) EXHIBITING HOSTILE BEHAVIOR	ACTIVE SHOOTER	
Move to Safe Area AWAY FROM EVENT	Move to Safe Area AWAY FROM SHOOTER	
Notify Incident Communications	Call 911 - then Incident Communications	
 Give Location Provide situation report Description of subject(s)/vehicle(s) Number of shots fired Situational Awareness Know location of escape routes, safety zones and gathering point as they relate to an active shooter situation. Ask questions about what right looks like for your work location. If something doesn't look right, say something, it probably isn't. Fireworks vs. gunshots; think gunshots. 	 Give Location Medical needs: Number of wounded Description of subject(s)/vehicle(s) Number of shots fired RUN Increasing distance between you and a shooter increases your options and decreases the shooters options. Run toward cover (cover stops a bullet) HIDE Concealment vs. Cover - close and lock doors, turn off lights, be quiet, silence cell phones, avoid windows, wall thickness? FIGHT Respond aggressively, hit/throw/bite/punch/kick/etc. Use improvised weapons. 	
SEC 1 Patrol Area	SEC 1/Law Enforcement Response	
Incident Communication	ons notify all resources	
RESPONDING LAW ENFORCEMENT		
Law Enforcement's job is to move to the shooter, not to provide care to you, follow LE's directions, <u>KEEP YOUR HANDS EMPTY AND VISIBLE</u>		
ACCOUNTABILITY		
IC is responsible for knowing the status and location of C&G, Section Chiefs are responsible for		
knowing the status and location of all their resources.		
POST	EVENT	

NOTIFICATIONS – Ensure notification protocols have been met.

CRITICAL INCIDENT STRESS MANAGEMENT – AA/IC to coordinate a CISM Team request.

 ${\bf DOCUMENTATION-Assist\ Law\ Enforcement\ by\ providing\ statements/documentation\ of\ the\ event.}$

CONSIDERATIONS - Consider the needs of all responders involved.

Incident Within Incident Plan Definitions 2024

Severity	Emergency Definitions	
Routine	Non-Emergency Incident – Patient has minor injury or illness.	
	Non-Emergency transportation is through Ground Support, EMT or an assigned Supervisor. Communications does not restrict	
	radio traffic. Coordination of patient status and transportation (MIR) information and assessment is communicated through	
	Communications. Per Medical Incident Report (MIR) or IRPG these patients are GREEN Priority 3	
Priority	Incident/Medical Emergency – Patient has serious injury or illness. Evacuation may be delayed if necessary if other IWIs take priority. Communications does restrict radio traffic. Coordination of patient status and transportation (MIR) information and	
	assessment is communicated through Communications. Per Medical Incident Report (MIR) patient is YELLOW Priority 2	
Urgent	Incident/Medical Emergency – Life-threatening injury or illness. Evacuation needs are immediate. Communication does require a clear channel. Coordination of patient status and transportation (MIR) information and assessment is communicated through	
	Communications. Per Medical Incident Report (MIR) patient is RED Priority 1	
Unknown Emergency	In the absence of a declared severity, we will respond to the incident as a RED response.	
Other Potential	Examples include, but are not limited to: unaccounted-for incident resources, threats to employees, accidents involving the public	
Emergency	that incident personnel respond to- not initially requiring the use of ICS 206, but requiring IMT response.	
☐ All departure and arrival times and other pertinent information are recorded in the Communications log.		
□ When the emergency is over, clear all radio traffic for normal use □ Notification to Componention/Claims has been made.		

Notification to Compensation/Claims has been made

Injured or deceased individual(s)

Names shall not be used over the radio

Deceased individuals and their equipment are not to be moved, except to accomplish rescue work or to protect the health and safety of others. If there is potential for a serious accident investigation, consider leaving the site as undisturbed as possible.

Clear Text - Utilization of clear text should be a priority on all incidents so that common terminology is expressed and understood. If an emergency needs to be declared and radio traffic silenced, all personnel shall follow "Emergency Traffic" guidelines to clear radio traffic.

The Operations Section Chief, Division Supervisors, or Communication Units shall acknowledge the severity of the emergency. Clear text shall be used to identify the situation of the emergency: "MEDICAL EMERGENCY", "FIREFIGHTER TRAPPED", "FIREFIGHTER BURNED", "FIREFIGHTER MISSING", to notify all on-scene personnel. Also, the "Location" needs to be communicated and could be as simple as "Division Alpha Firing Group."

The acronym "May-Day" is used by some fire agencies as a distress signal (hailing call) indicating a firefighter is in trouble or signifies emergencies to aircraft.

POSITION CHECKLIST

INCIDENT COMMANDER (IC)

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	Ensure that the Incident Within Incident (IWI) Plan is prepared, signed, and distributed upon transfer of command.
П	IC is responsible for any Command and General staff function if unassigned.
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_	pertaining to affected cooperators and key stakeholders.
	Local dispatch center/ local 911 (avoid dual response)
	 Unit Fire Management Officer
	 Unit Public Affairs Officer
	Ensure Agency Administrator(s), cooperators and key stakeholders are briefed on IWI protocol.
Dι	ıring IWI
	IC (or Deputy IC) to report:
	 Inside Communications or At the established IWI meeting area.
	If the incident is an interagency incident, coordinate communication with other agencies as appropriate
	Notify Agency Administrator and Geographic Area Coordination Center.
	Provide briefing to Command and General Staff and other personnel as appropriate.
	Establish a management action point for ordering a separate organization to handle IWI if
_	needed.
	Assign appropriate organization based on the complexity or severity of the incident.
Ш	Coordinate with the Agency Administrator to order the Critical Incident Stress
	Management (CISM)Team for debriefing of affected personnel after an incident if applicable.
П	Coordinate social media/press release(s) with Agency Administrator and Public
	Information Officer in a timely matter.
	Coordination with the Agency Administrator to communicate incident information to
	affected cooperators and key stakeholders.
	Ensure a Hospital Liaison/Patient Advocate is assigned for injured personnel if not provided
	by the Home/Host Unit as needed and coordinated with the FSC.
	Coordinate with the Agency Administrator to ensure patient accountability and support is
	maintained.
	Ensure notifications have been made to the family/home unit.
П	Designate a note taker in the IWI meeting area as needed.

SAFETY OFFICER (SOF)

Pre-IWI

	Complete an IWI Roster at the start of the Team's incident assignment to include the Command & General Staff who will respond in the event of an IWI.
	Helibase Emergency Plan is posted at Helibase.
	Coordinate with MEDL and AOBD for ordering air resources for medical emergencies
	Safety and the IC will ensure this IWI response plan will be reviewed and validated by the C&G before taking command of the incident.
	Establish an expectations and notification protocol with the hosting agency
	Consider conducting an IWI drill with IMT
During	IWI
During	
	Safety Officer to report <u>inside</u> Communications.
	Line Safety Officer and/or Field Safety Officer to respond to the incident site.
	Determine required reviews and investigations in accordance with the Red Book Chapter 18.
	Initiate the investigation of the IWI and the appropriate investigation resources/teams with Agency Administrator/Incident Commander approval.
	Coordinate the protection and security origin of the IWI.
	Maintain witness names, initial statements, and all evidence relating to the accident.
	Coordinate investigation with the Security Manager, Comps/Claims Unit, and Unit LEO.
	Obtain sketches and photos of IWI scenes.
	Coordinate with and support the Division/Group Supervisor in charge at the scene.
	Verify that agency reporting requirements have been followed.
	Coordinate with Regional/Unit Safety Officer to confirm notification of Fed OSHA/State OSHA when appropriate.
	Notify the Unit Safety Officer and other forest officers as required.
	Maintain coordination with Hospital Liaison/Patient Advocate
	If a wildland fire entrapment or fatality occurs, coordinate with the State or Regional Risk
	Management Officer for immediate required notification to the National Incident Coordination Center
	(NICC). A Wildland Fire Fatality and Entrapment Initial Report (PMS 405-1) should be submitted to
	NICC within 24 hours by the State or Regional Risk Management Officer.
	Conduct IMT AARs for continued validations of the IWI.

FINANCE SECTION CHIEF (FSC)

	Pr	re-IWI
		Coordinate with SOF/MEDL/COMP to identify roles and establish communication with local medical providers.
		Identify host agency Hospital Liaison/Family Liaison resources with LOFR/AA.
		Coordinate with Agency Administrative Officer and/or Incident Business Advisor on identifying a communication process between Patient Advocate, Hospital Liaison and/or Family Liaison.
	Dι	uring IWI
		Finance Section Chief to report <u>outside</u> Communications or at the established IWI meeting area.
		Coordinate with Agency Administrative Officer and/or Incident Business Advisor on process implementation.
		Coordinate the Compensation/Claims Unit's response to the hospital.
		Gather and collect agreement/contract information and share information as needed with identified IMT members.
		Compensation/claims unit leader (COMP) to respond appropriately according to the Emergency Response Matrix.
		Coordinate with COMP to document potential IWI claims or other liabilities.
		FSC (or if PROC/TIME is assigned) coordinates documentation relative to payment to federal resources, cooperators or contracted resources if involved.
		PLANNING SECTION CHIEF (PSC)
Pre-		
	b	frequired, Plans will ensure that a corrected IAP will be created after the morning operational priefing.
] F	Plans shall ensure a corrected IAP will have a noticeably different appearance. Plans will ensure a corrected IAP is delivered to each Command & General Staff member. Plans will ensure a corrected IAP and the current map is provided to Communications.
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Duii	iig	IVVI
		Planning Section Chief to report to a predetermined location outside Communications at the established IWI meeting area.
] (Complete the Wildland Entrapment/Fatality Initial Report (NFES 0869PMS 405-1) as needed. dentify and track resources assigned to the IWI.

PUBLIC INFORMATION OFFICER (PIO)

Pr	e-IWI
	Develop IWI communication plan with Incident Commander and Agency Public Affairs Officer. Establish pre-approved statements that can be used as situations unfold (when things are being posted to social media, when calls come into the PIO line, etc.)
Dι	ıring IWI
	Public Information Officer to assemble outside Communications or at the established IWI meeting
	area.
	Designate an IWI PIO.
	Collect pertinent emergency information for public release.
	Coordinate information with Incident Commander, Unified Command, Liaison Officer,
	and Agency Public Affairs Officer to prepare talking points, social media, news
	releases and/or set up press conferences.
	If interagency incident, coordinate communication with other agencies as appropriate.
	Coordinate with Operations to assign Information Officers to field media inquiries at accident
	scene, medivac site and liaise with hospital spokesperson when appropriate.
	Coordinate with Liaison (if assigned), LEO, and Logistics regarding roadblocks, evacuations, and emergency medical locations.
	Withholds release of personal information until approved by Incident Commander and/or
	Agency Administrator.
	Restrict/Advise media that they should avoid entering the IWI scene until all Operations and
	Investigation activities are complete.
	After approval from IC, coordinate with Plans to arrange a briefing for incident personnel.
	Provide periodic updates to the PIO section
	Ensures continuity of operation within the PIO section. Orders additional staff as needed.
	Do not transmit patient name, crew, unit tail number, etc., at any time during the incident.
D.,	OPERATIONS SECTION CHIEF (OSC)
	e-IWI
	Ensure Operations staff have reviewed and verified the IWI procedures and the ICS 206 is valid for the current operation.
П	Ensure Operations Leadership (OSC/AOBD/Branch/DIVS) understands the IWI plan.
	Verify with MEDL and AOBD that Air-Medical transportation needs can be met for the
	incident.
Dι	ıring IWI
	The ICP Communications will be the single communications point.
	One Operations Section Chief to report inside Communications or at the established IWI meeting
	area.
	Implement the IWI plan, providing coordination between the on-scene DIVS or Operations Section Chief and other Team sections/units.
	Ensure appropriate incident organization.
	Identify special needs, i.e. Law Enforcement, Heavy Rescue, Haz Mat response, and air
	resources. Coordinate with MEDL and AOBD for Air-Medical transportation needs for the incident.
ш	involved

AIR OPERATIONS (AOBD)

D۳	e-IWI
	Identify availability and ordering process for specialized aviation capability with the GACC. Verify with MEDL and OSC that Air-Medical transportation needs can be met for the incident.
	Ensure emergency plan is posted at the Helibase.
Dι	ıring IWI:
	Air Ops to report <u>inside</u> Communications or IWI meeting area if at ICP. If not at ICP , coordinate over the radio/cell phone with OSC and MEDL for air medical transportation needs.
	Determine the need for specialized aviation support and coordinate response.
	Implement the Helibase Emergency Rescue (Appendix D) plan as needed. If the IWI involves aircraft: immediately check for fuel sharing and fuel tests and ground other aircraft if needed.
	Coordinate with Air Tactical Group Supervisor (ATGS) to manage airspace. Coordinate with ATGS any tactical priority changes to support rescue operations. (Dust abatement, water or tanker drops, etc.)
	Coordinate with Helibase rendezvous points for Air Ambulances.
	Ensure Helibase is creating a second Unit Log for IWI if aircraft are supporting. Inform Command and General Staff of any NTSB and/or Aircraft Accident Investigation Team response.
	DIVISION SUPERVISOR (DIVS)
Pr	e-IWI
	Identify new potential helispots and drop points including routes and travel times daily and communicate those to the Situations Unit Leader and MEDL.
Ш	Ensure resources on the Division have reviewed and verified the IWI procedures and that the ICS 206 is valid for the current operation (language barriers).
	ring IWI
	Ensure IWI command has been established.
	Use Medical Incident Report (MIR) for Initial communication to ICP. Coordinate with on-scene Safety Officer to ensure that the IWI is managed appropriately and maintain continuity of operations.
	Ensure Coordination of appropriate EMS and rescue resources response to the accident site (utilize closest EMTs from crews and engine companies until EMTF & EMTP arrive on scene).
	Ensure the incident scene is secure and remove unnecessary personnel. Coordinate additional resources if necessary/available (i.e. an adjoining available Division Supervisor) to the accident site to assume the role of IWI IC or transfer command of the impacted Division.

LOGISTICS SECTION CHIEF (LSC)

Pre-IWI □ Identify and implement the designated IWI emergency meeting area. ☐ Follow up with all Logistical Unit Leaders on preparation for an IWI. ☐ Ensure IMT notification protocol is tested and operational. ☐ Ensure that the IWI meeting area is equipped with a remote radio and speaker if possible. ☐ Ensure meeting area needs are met (i.e. whiteboard) **During IWI** ☐ LSC to assemble **outside** Communications or at the established IWI meeting area. □ Order needed resources for the emergency, if requested. ☐ Monitor support functions and assess additional needs. □ Provide ground transportation as needed. □ Coordinate removal of damaged vehicles, after investigation. □ Coordinate Security with Liaison Officer and Operations Section Chief as necessary. □ Locate and secure personal effects of injured personnel. □ Notify Unit Law Enforcement for scene security.

SECURITY MANAGER (SECM)

Pr □ □	e-IWI Identify contact information for law enforcement cooperators for involvement with an IWI. Identify LEO/LE&I resources with the host Agency.				
	Ensure the coordination of scene safety and security at the IWI site. Ensure the coordination with the Safety Officer of evidence collection, site preservation, and site photos are documented. Coordinate with local law enforcement jurisdiction and assist local law enforcement as needed. The SECM ensures that all reports are accurate and forwarded to DOCL in a timely manner. Lead investigator for vehicle accidents and PURPLE incidents, working with the Safety Officer.				
	LIAISON (LOFR)				
	e-IWI Identify contact information for cooperators for involvement with an IWI. Coordinate with local agency 911 dispatch to establish POCs for IMT.				
	Liaison Officer to report: Outside Communications At the established IWI meeting area. Coordinate investigations with the appropriate entities. Coordinate with IC/PIOs for information dissemination. Communicate with cooperators and key stakeholders. Assist with coordination of supporting agencies (Home Unit, Red Cross, Wildland Firefighter Foundation, Chaplain and other Non-Profit Organizations). Assist with information dissemination pertaining to affected cooperators and key stakeholders (Local dispatch center, Unit Fire Management Officer and Agency Administrators)				
	HUMAN RESOURCES (HRSP) Pre-IWI Identify CISM contacts for the current incident location. Identify Hospital Liaison/Patient Advocate/Family Liaison resources with the host Agency.				
	During IWI ☐ HRSP to report to the IWI meeting area. ☐ Consider the cultural needs of individuals involved in the IWI. ☐ May function as Hospital Liaison if not provided by Home Unit as needed. ☐ Monitor team member exposure to IWI trauma.				

MEDICAL UNIT LEADER (MEDL)

	MEDICAL UNIT LEADER (MEDL)				
Pr	Complete the ICS 206 (See Appendix A) form for inclusion in Incident Action Plan (IAP). ICS 206 to include day and night hoist helicopter available to the incident and list of Medical Emergency Procedures for Line and Camp Emergencies. Complete the Medical Incident Report (MIR) (See Appendix B) which will be included in IAP. Coordinate with non-incident medical support services for availability and capacity.				
Du	Medical Unit Leader to report <u>inside</u> Communications or at the established IWI meeting area. Coordinate proper medical response with Operations and Air Operations. Coordinate with the Communications Unit to ensure proper Medical Unit procedures are followed in the Emergency Definitions (Appendix G) and Emergency Response Matrix (Page 2). Coordinate with the Logistics Section for on-scene support. Coordinate ground ambulance transport, medical supplies, and other medical needs. Confirm patient requires transportation. Respond team's appropriate resources if needed/available. Provide on-scene EMT's or Paramedics (EMTF& EMTP) when possible. Coordinate backfill resources for adequate coverage during IWI. Backfill supplies utilized during IWI.				
	COMMUNICATIONS UNIT LEADER (COML)				
Pr	e-IWI				
	Ensure Emergency Definitions (Appendix G) and Emergency Response Matrix (Page 2) are provided to every RADO and posted in Communications Ensure all RADOs know the Emergency Definitions and Emergency Response Matrix at the beginning of each operational shift. Consider utilizing voice recording device for legal record Designate note taker for IWI log				
Du	During IWI				
	COML to report <u>inside</u> Communications. COML controls access into Communications and posts sign that states; i.e.: <u>"Emergency in Progress - OSC, AOBD, SOF and MEDL inside only"</u> .				
	Ensure Command and General Staff notifications have been made. Ensure documentation for the IWI is complete including IWI specific radio logs and forward to SOF and DOCL. Designate a frequency for emergency radio transmissions based on complexity or severity of				
	incident. Do not transmit patient name, affected crew, affected aviation resource tail number, etc., at any time during the incident.				